



- **Introduction**

- The Crystal Ball
- Population Change
- New Rules
- Trends
- Utility of the Future

**Des Moines  
Water Works**

# The Water Utility of the Future

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# What Does the Crystal Ball Say In 2002?



- Population
- New Rules
- Future

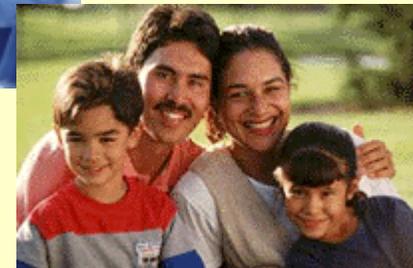
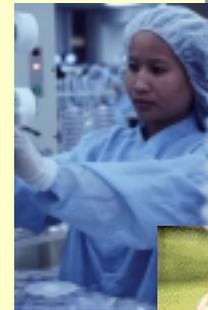


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# How is Population Changing?

- Older
- More vulnerable
- Chemo & transplant population
- 20% sensitive sub-population & increasing
- Reproductive & developmental effects
- Pharmaceutical chemicals





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# New Rules

- **Microbial and Disinfection By-products - Stage 2**
- **Long Term 2 Enhanced Surface Treatment (LT2ESWTR)**
- **EPA Affordability Criteria**
- **Atrazine**
- **Distribution Water Quality**



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## Trends - Look to the Future

- **Sensitive sub-population becoming “the population”**
- **Prevention rather than treatment**
- **Increased education and communication**
- **Distribution water quality**
- **Consolidation and/or privatization**



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# Utility of the Future

- **May look more like a cross of environmentalists, a physician, and teacher**
- **Operate in a fiscally, technologically & managerially sound manner**
- **May deliver water in ways totally different than we currently do today**
- **Exciting, turbulent & fun!**

